1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location:		_				
Date: O O						
All completed forms will be reviewed by the host organization ar presenter.	nd s	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIO	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6/7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 			er? 3		5	6 7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI) N	IAT	ER	IAL		0
Engaging, Well-organized,	-	J	C	Lf	ì	<u>U</u>
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI	P	RE	SE Y	NTA 2 L	ATI L	ONS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: OC Public Libraries/ Santa Ana	. (A				
Date: 06/19/2018						
All completed forms will be reviewed by the host organization arpresenter.	nd :	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	m: 1	ann 2	er? 3	4	5	6
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 (%)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI	D N	ſΑΊ	ER	IAI		
Presenter was engaging and mat	e	rio	l	u	la:	5
well presented.						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI	= 0	PF	SE	NT.	Λ Τ Ι	ONGO
Stress reduction at the work place		NL.	SL	14 1 2	711	ONS
The work place						

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis							
Location: OCPL HQ							
Date: 6/1d/18							
All completed forms will be reviewed by the host organization ar presenter.	ıd s	sen	t or	ı to	the	9	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	9
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1	ann 2	er? 3	4	5	6	8
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6	0
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI) N	1A1	ΓER	RIAI	L.		
(100d materia)							
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI			a		AT ? —	ION	IS? —

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Location: Santa And OCAL						
Date: 6/19/2018						
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	ı to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	IES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	63
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	m 1	ann 2	er?	4	5	6 🗇
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)	1	2	3	4	5	67
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	ΙΑΊ	ΓER	lΑl	L.	
Excellent scripts Relevant						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	EF	PRE	SE	NT.	ΑT	ONS?
#						.
(

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis							
Location: Santa Aya							
Date: 6/19/19							
All completed forms will be reviewed by the host organization arpresenter.	nd :	sen	t or	ı to	the	Э	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIO	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)					5	Œ	7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6	7
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	ER	IAI			
Tenjages to "it's not personal it's		PY	of	<u>-</u> 55	ં	na	. (·
		V.					
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	ΕF	RE	SE	NT.	ΑT	ION	IS?
mor relatic options towards of	w	>	7	ho	w	_	
mor relate options towards ofto an listening water areas!				160			

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: OC Library		_				
Date: 6/19/18						
		28				
All completed forms will be reviewed by the host organization ar presenter.	ıd s	sen	t oı	ı to	the	Э
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	ฉบ	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	60
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (2)
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)			er? 3		5	⁶ 6
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	607
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND) N	IA1	ΓEF	RIAI		
Good Topic - helpful material						
Likid short praetici scessims is Role	f	la	y	D	m	<u>wastratims</u>
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE	ĒΡ	RE	SE	NT	ΑT	IONS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: OCPU 110		_				
Date: 4/19						
All completed forms will be reviewed by the host organization ar presenter.	nd s	sen	t or	to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	วบ	ES	TIO	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
2. What is your overall rating of the workshop?(1 = POOR 7 = EXCELLENT)	1	2	3	4	5	6 🕖
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1		er? 3		5	6 🖯
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)	1	2	3	4	5	6
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND INSPIRED ME to go back to the brane about change. You really explained the simple to deal with people. Thanks	h w	1	ER it	bri	na Pa	K Ily is
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE EFFECTIVE COMMUNICATION WITH CO-WORK			SE	NT	ATI	ONS?
Learn how to become a more effe	ch	ve	, ,	RO	4	n.

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis							
Location:		_					
Date: 6/19/18							
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	ı to	the	•	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e m 1	ann 2	er? 3	4	5	6 (7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6	T
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AT	ER	RIAI	L.		
						_	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	E F	PRE	SE	NT.	ΑT	ION	S?
					_		

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: OCPL Ha						
Date: UIAII						
All completed forms will be reviewed by the host organization at presenter.	nd :	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	IES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 🗇
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)					5	6 (7)
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 🐬
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D I	/A1	ER	RIA	L.	
& NELPFUL INFO. & LIPS.	+	. !	VE	H	+	USERV
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	E F	PRE	SE	NT	ΑT	IONS?
						

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: HQ						
Date: 6/19/18						
All completed forms will be reviewed by the host organization as presenter.	nd :	sen	t or	n to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	60
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)		ann 2			5	67
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6(7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	ΙAΊ	ΓEF	RIAI	L.	
-						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	ΕF	PRE	SE	NT	ΑTI	ONS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Location: OPL HUMANAYUS						
Date: 6/19/18		_				
All completed forms will be reviewed by the host organization a presenter.	ınd :	sen	t or	ı to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	IES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e m: 1	ann 2		4	5	6 (7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN Dealing w difficult people. Power in teams		1	1	IAI V	 D j (U_
when talking to difficult people.	_					
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	KE P	PRE	SE	NT	ATI	ONS?
X						
(_					

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis							
Location: OC Public Librarios		_					
Date: 4/15/10		ю					
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	ı to	the)	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	0
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	0
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)			er? 3		5	6	Ø
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6	7
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/IAT	ER	RIAI	L.		
Exullent smout and engage	7		_	_	_		
,	_						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	EF	PRE	SE	NT	AT	ION	IS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location:		_				2
Date: 6-19-17						
All completed forms will be reviewed by the host organization a presenter.	nd	sen	t or	n to	the	;
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QL	IES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5(6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e m 1		er?		5	67
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D I	/AN	ΓEF	RIA	L.	9
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	E F	PRE	SE	NT	ΑT	IONS?
9 						-

1242 University Ave., Suite 6-570, Riverside, CA 92507

Presenter: Edmond Otis						
Location: OCPU		_				
Date: 6/19/19						
All completed forms will be reviewed by the host organization are presenter.	nd s	sen	t or	ı to	the	9
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)					5	67
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	FER	RIA	L.	
Breat presenter & workshop!						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	ΕP	RE	SE	NT	ΑT	IONS?
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	_					
	_					х.

1242 University Ave., Suite 6-570, Riverside, CA 92507

Presenter: Edmond Otis						
Location: OC PL						
Date:						
All completed forms will be reviewed by the host organization arpresenter.	nd s	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		š
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6(7)
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	ma 1	ann 2	er? 3	4	5	6 7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI	D N	ſΑΊ	ΓER	RIA	L.	
montedgeable & answer	20		90	11/2	b	ons
- Thoroughly			l			
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	EP	RE	SE	NT	ΑT	IONS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: OCPL HQ		_				
Date: 6-19-18						
All completed forms will be reviewed by the host organization are presenter.	ıd s	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	ວຸບ	ES	TIO	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1	ann 2	er? 3	4	5	6
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	67
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI) N	/AI	[ER	lAl	_	
Great Info!						
I feel better-prapared to de	z	1	1	ļ		
our 10%-ers.			/			
					. –	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	= F	'KE	SE	N I	ΑI	IONS?
9	_			_		

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis							
Location: HQ Library HQ							
Date: 6-19-2018							
All completed forms will be reviewed by the host organization are presenter.	nd s	sen	t on	ı to	the	;	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIO	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	ð
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (Ī
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)			er? 3		5	6	ð
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6	ð
B: PLEASE WRITE CLEARLY AND CONCISELY.						¥ï	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	D N	/AI	ΓER	lAl			
AGood Speaker. Helpful informati	'01	2.					
<u> </u>							
e							
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	EΡ	RE	SE	NT	ΑT	101	IS?

1242 University Ave., Suite 6-570, Riverside, CA 92507

Presenter: Edmond Otis
Date: 6/19/18
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
I feel the presenter gave excellen)
information about how to handle
difficult situations
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: UCPL It Q		_				
Date:						
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	ı to	the	9
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	IES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e ma	ann 2	er? 3	4	5	67
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	ΓEF	lAl	L.	
He was clear, concise, and e	2 <u>5</u>	y	+	0		
understand.		U				
2. WHAT DELATED TODICS COULD BE ADDED TO SUTUD		. D.E		NIT		101100
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	E F	'KE	:SE	NI.	ΑI	IONS?
I have nothing to add.						
9						

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otts							
Location: garta Ana	_						
Date: 6/19/18							
All completed forms will be reviewed by the host organization and presenter.	d s	sen	t on	to	the	!	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH C	ĮΠ	ES	TIO	N:		-	
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 (B 7	
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 Ø	
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 					1	6 7	
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 7	1
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND ORCHANGE CONVEYED MITTER AND IN a MANE		8	A	1	rco	Jly_	
kinda Ruce Mough	١.					711	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE	P	RE	SE	NT	ATI	ONS	?
0		à.					

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: OCPL HQ 1501 At Modern P.D.						
Date: <u>6-19-18</u>						
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	ı to	the	9
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT)	1	2	3	4	5	6
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6(7)
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	m: 1				5	6
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	66
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	ΓEF	RIA	L.	
This is a lot of information		_	v	•		a
short time, Ed got through	7	th	1	2	_11	vell
but I worn did I asorbit	<u> 12</u> -	l f	17	• —		
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	E F	PRE	SE	NT	AT	IONS?
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1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Eamona Otis						
Location:		_				
Date: 6 19 18						
All completed forms will be reviewed by the host organization ar presenter.	nd :	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	ma 1	ann 2		4	5	6
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6(7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI	D N	/A1	EF	RIA	L.	
The training should be longer) .	1				
it appears some staff voed	L	1	\sim	v	V	e
exercises + hands-on-traini	n	1	\$			
		1				
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	ΕP	RE	SE	NT	ΑT	IONS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: Edmond Otis							
Location: OCYL HQ							
Date:							
All completed forms will be reviewed by the host organization ar presenter.	ıd :	sen	t or	ı to	the	•	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:			
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT)	1	2	3	4	5	6	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 		ann 2			5	6	7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5		7
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI	N C	TAN	ER	IAI			
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURION TO THE LANGUAGE LANGUE DEEN A SIDE DU NE 1010 OUT OF TIME	4	ne ne	1	US			
ME INII OUT OF THE							

VOICE: 760 612 6029 FAX: 760 655 4326 WRITE: edmond@edmondotis.co.nz VISIT: www.edmondotis.co.nz VISIT: www.aact-now.com

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: Edmond Otis
Location: <u>Orange County Public Libraries</u> HQ
Date: 6/19/18
Bate.
All completed forms will be reviewed by the host organization and sent on to the
presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
A. SINGLE THE AFFROFRIATE NOMBER BENEATH EACH QUESTION.
1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. \Albatic
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
(1-1 GOK 7- EXCELLENT)
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 (7)
4. Here was because the same their account of the LLO
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
(1-100 4-00MEWHAT 7-VERT VALUABLE)
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
CA A A A A A A A A A A A A A A A A A A
almost an of the information of
already lise at work, The body
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emplaye content was really integral
though,
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
In an indo mation on do leave
hime information in dealing
with mentally ift and
drug/alcohol addiction
a program og homelessness
would me aupul.
VOICE: 760 612 6029 FAX: 760 655 4326 WRITE: edmond@edmondotis.co.nz

VISIT: www.edmondotis.co.nz VISIT: www.aact-now.com

1242 University Ave., Suite 6-570, Riverside, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: Edmond Otis								2.		
Location: OCPL HQ		_								
Date: 6/19/18										
All completed forms will be reviewed by the host organization ar presenter.	nd s	sen	t oı	n to	the	€				
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:						
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)			
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	(T)			
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 					5	6	7			
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 (7			
B: PLEASE WRITE CLEARLY AND CONCISELY.										
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	D N	IA1	ΓEF	RIA	L.					
A LOT OF GREAT INFO, EXERCISES	ļ	7	0	F	21	1	nci	عر		
EXAMPLES. SO VALUABLE FOR 1	-17	31	215	e	7.(An	2	SPC	OUSF	٤!,
MAYBE TOO MUCHINFO FOR 1/2 DA	ブァ	1.						0 (le		
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI	E P	RE	SE	NT	ΑT	ION	IS?			
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			1							
I COVE M7 MANS GE	1	2	,							

VOICE: 760 612 6029 FAX: 760 655 4326 WRITE: edmond@edmondotis.co.nz VISIT: www.edmondotis.co.nz VISIT: www.aact-now.com

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: Library Headquarters						
Date: $6-19-18$		_				
All completed forms will be reviewed by the host organization ar presenter.	nd :	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 0
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	m: 1			4	5	6 (7)
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	ER	IAI	L.	
The presenter was excellent						
			_			
Made the topic Relevant						
2. WHAT BELATED TODICS COLUD DE ADDED TO FLITLID			·c-	NIT	A T	IONES
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	C F	KE	3E	N I	AI	IUNS?
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1242 University Ave., Suite 6-570, Riverside, CA 92507

Presenter: Edmond Otis							
Date: 06/19/2018		_					
Date: 06/19/2018							
All completed forms will be reviewed by the host organization ar presenter.	ıd s	sen	t or	ı to	the	e	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	วบ	ES	TIC	N:			-
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (?)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	う
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1	ann 2	er? 3	4	5	6 (ð
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6	Ð
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI		IΑΙ	EF	RIA	L.		
Very informative & Fun!					24		
				_			
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI	E P	RE	SE	NT	AT	ION	5?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: Edmond Otis

Location: OCPL, SANTA ANA	
Date: 6 19 2018	
All completed forms will be reviewed by the host organization a presenter.	and sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
3. Was the material presented in an organized, understandabl (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e manner? 1 2 3 4 5 6 7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	ND MATERIAL.
Way of presentation was clear	with los
of examples	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	RE PRESENTATIONS?
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1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis							
Location: Of Public Library #10	_	-					
Date: <i>6/19118</i>							
All completed forms will be reviewed by the host organization at presenter.	nd s	sen	t or	ı to	the		
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIO	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 (6	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 (3	7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1				(3)	6	7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 (7
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AT	[ER	lAI	L.		
Very calm and very informative							
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	2		1	NT	ATI	ON	IS?
	er.	WE.	ihr K	 	٠,	_	
Sabatage a bit more and how to de	2		21	4	14		_
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1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis							
Location:		,					
Date: 6 19 18							
All completed forms will be reviewed by the host organization ar presenter.	ıd s	sen	t or	ı to	the)	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	Qυ	ES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	0
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	Ø
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)					5	6	Ø
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6	7
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND) N	IAI	ER	IAI			
Excellent, Very Interesting Co	U	e	e	s . X			
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE	Ē P	RE	SE	NT	ATI	101	NS?
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1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Location: OCPL HQ - Hontage Park						
Date: 6/19/18						
All completed forms will be reviewed by the host organization a presenter.	nd	sen	t or	to	the	20
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	67
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6(7)
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	9 m: 1	ann 2	er? 3	4	5	67
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6(7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN Great exercises & (ractical advice	D N	/AI	ΓER	RIAI		
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55						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR CUSTOMER SENTE for dificult patr						ONS?
don't speak and understand English a	re	ll				

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: OC Libraries		_				
Date:						
All completed forms will be reviewed by the host organization as presenter.	nd s	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6(7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 T
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	: ma	ann 2	er?	4	5	6(7)
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6(7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	ΙAΊ	ΓEF	RIA	L.	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	E F	PRE	SE	NT	ΑT	IONS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: OCPL HQ		_				
Date: Tue June 19, 2018						
All completed forms will be reviewed by the host organization arpresenter.	nd s	sen	t on	ı to	the	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIO	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6(7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 🦪
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)		ann 2			5 (6)7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 (7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D I	/AT	ER	ŀΑΙ		
I've learned a lot! I feel bette		al		2	tc	>
handle difficult patrons.		1004				
, No						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	ΕP	RE	SE	NT	ΑT	IONS?
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1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Location: OC Rublic Libraries HQ						
Date: 6/18/18						
Sale. Sprone						
All completed forms will be reviewed by the host organization ar presenter.	ıd s	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	วบ	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (3)
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1	ann 2	er? 3	4	5	6 9
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 🕏
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI) N	1A1	ER	RIAI	_ -	
Great information. Mr. Otis wa	S		+	71	re	وا
about so many things.						
0 0						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI	= EP	RE	SE (+	NT.	ATI	IONS?
special 1%).				,	<i></i>	

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis
Location: Orange County Public Labrary
Date: 6 19 18
E .
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
the presenter was engaging. The materiali supported
the discussion.
the discussion.
Ž.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
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1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location:						
Date: 6-19-18						
All completed forms will be reviewed by the host organization are presenter.	nd s	sen	t or	ı to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6(7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	: m: 1			4	5	6 (7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6(7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	ER	RIAI	L	
Excellent information	28.0		1	, e	1	-
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR DAMAGENUS POTOMS act dile everythis	E F	PRE	SE	NT Fu	та <u>†</u>	IONS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis						
Location: <u>HBADQUARTORS</u>						
Date: <u>6/19/2018</u>						
All completed forms will be reviewed by the host organization at presenter.	nd :	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	IES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	: m: 1	ann 2	er? 3	, 4	5	6(7)
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 (7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	ΓER	RIAI	L.	
VER G GYCETLENT						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	EF	'RE	SE	NT	ΑT	IONS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis Location: OCP H Q						
Date: 6 9 9		_				
All completed forms will be reviewed by the host organization a presenter.	and	sen	t or	ı to	the	e
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5(67
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
3. Was the material presented in an organized, understandabl (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)					5	67
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6(7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	1D I	/A	ΓER	RIAI	L.	
The workshop was educationa?						
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2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	RE F	7		NT	ΑT	IONS?
Scenarios and how to act appropria	n	a l	eı	y	jae	

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis							
Location: UCTL HQ		_					
Date: (4) 19/18							
All completed forms will be reviewed by the host organization at presenter.	nd :	sen	t or	ı to	the	е	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	m: 1	ann 2	er? 3	4	5	6	Ø
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6	7
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	ſΑľ	ΓER	t IA I	Ŀ.		
							RE.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR A few more library examples.	EF	PRE	SE	NT	A T	ION	IS?

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: Edmond Otis						
Location: OCPL HQ						
Date: 6/19/18		_				
All completed forms will be reviewed by the host organization a	nd s	sen	t or	to	the	;
presenter.						
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIO	N:		
1. What is your overall rating of the presenter?						
(1 = POOR 7 = EXCELLENT)	1	2	3	4	5	6(7/
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	2	1	5	6(7)
(1-100K7-EXCELLENT)	'	2	3	4	5	00
3. Was the material presented in an organized, understandable	ma	ann	er?			
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	1	2	3	4	5	6(7)
4. Have you learned comothing you consider valuable?						
4. Have you learned something you consider valuable?(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)	1	2	3	4	5	6 7
(* **** ******************************	•	_	Ū	•	Ū	
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D M	ΙΔΤ	FR	ΙΔΙ		
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VOICE: 760 612 6029 FAX: 760 655 4326 WRITE: edmond@edmondotis.co.nz VISIT: www.edmondotis.co.nz VISIT: www.aact-now.com

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Presenter: Edmond Otis							
Location: <u>○C作し</u>		_					
Date: 6/19/18							æ
All completed forms will be reviewed by the host organization ar presenter.	nd :	sen	t or	ı to	the)	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	IES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	6
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7)
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	m: 1	ann 2	er?	4	5	6	6
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 ((7 ₎
B: PLEASE WRITE CLEARLY AND CONCISELY.							
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Presenter: Edmond Otis						
Location: OFANDE COUNTY PUBLIC UBRADIS HEADQUAR	EF)	₩ 8				
Date: 6/19/18						
All completed forms will be reviewed by the host organization presenter.	and :	sen	t or	ı to	the	e
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	H QU	ES	TIC	N:		
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B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER A	ND N	TAI	ER	lAl		
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2. WHAT RELATED TOPICS COULD BE ADDED TO FUTU						
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Presenter: Edmond Otis
Location: 150) + Sant Andrew
Date: 6/19/18
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
-
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Dealing with Difficult People - Making the Workplace Safe and Sane

Location: 10 PL 1-1Q	
Date: 6/19/18	
All completed forms will be reviewed by the host organization an presenter.	id sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH (QUESTION:
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 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 🗗 5 6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	manner? 1 2 3 4 5 6 (7)
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1 2 3 4 5 6 7
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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	MATERIAL.
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2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE	E PRESENTATIONS?
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Presenter: Edmond Otis							
Location: DCPL HQ		_					
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 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 (8) 7	7
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