

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: _____

Date: _____

WOODLAND, CA
01-31-2020

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

*Very knowledgeable, organize
very well.*

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

No change,

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The presentation was engaging, interesting, useful, and humorous.
I learned or got refreshed in a lot of great material that
I can use here in the library as well as at home with my kids.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Edmond was really clear, interesting and funny.
The material was well thought and important.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

First aid brief reminder.

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Woodland public library

Date: 1-31-2007

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I liked all the information
that was presented and was eye
opening.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How to identify issues,

Dealing with Difficult People - Making the Workplace Safe and Sane

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Location: Woodland CA

Date: 01-31-10

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Psychology is a great tool
to teach to people, as we
never stop dealing w/ them.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

• Briefly talk about the reasons
why you should take psychology
as a life long learning.

Dealing with Difficult People - Making the Workplace Safe and Sane

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Date: 1/31/19

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The presenter was really great and engaging.
I think in the morning for the first part
of the presentation, there could have been more
icebreakers/engaging activity to set everyone
awake.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Some more on calming yourself down when
you feel anxious/uncomfortable because of
a certain situation.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very clear and concise. Likeable. Plenty of good examples.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very comprehensive but interesting and fun.
The material was relevant and concise. It
presented material that was useful and gave
practical advice. It also made me realize my personal

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

shortcomings and strengths.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Clear and organized. Great job engaging w/ activities

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More of the behavior science behind it all would be interesting.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Great workshop - instructor engaging and informative.
New things learned as well as a refresher and
reminder of current practice at the library.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

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Date: 11/31/20

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I really enjoyed the exercises, they felt
useful and engaging. The tips within the
presentation definitely gave me a different
perspective.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

NA

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Everything was great! Super informational and extremely helpful. I am really looking forward to use these tools

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

I cannot think of any. You did Fantastic

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Mr. Otis is fun engaging and knowledgeable.

I enjoyed this presentation. Thank you

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More about mental disorders and how to deal with them.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Saw you at Sac Public last year, this presentation
was more tailored to public libraries!
Great presentation, thanks!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More about mentally ill? otherwise, great!

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Edmond is very well spoken and has done a good job
of making the workshop ~~stop~~ entertaining and engaging

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

I'm sorry I don't have any suggestions. I know
this part helps you improve what you do.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very informative and engaging

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

