

-PM-

EDMOND OTIS & ASSOCIATES NZ

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Tuotia

Date: 27/11

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
- 4. Have you learned something you consider valuable?
(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Turkey, CA

Date: 2-8-19

All completed forms will be reviewed by the host organization and sent on to the presenter.

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4. Have you learned something you consider valuable?
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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Great Practical Advice

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Tustin Public Library

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

He presented the information in
a well organized manner.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: _____

OZPL

Date: _____

2/10/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 (5) 6 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 (7)
4. Have you learned something you consider valuable?
(1 = NO 7 = VERY VALUABLE) 1 2 3 (4) 5 6 7

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I enjoyed the presenter however I thought it was too similar to his previous workshop.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

working w/ staff

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: DC PL

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Justin Branch Library

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: OCPL - TUSTIN

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Justin library

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

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2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Justin Library

Date: 2/7/19

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I think practice practice practice needs to be emphasized. I've been to these presentations before, but if you don't use these skills immediately or consistently, you forget them.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Justin Library

Date: 2/7/19

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Detailed + he knows his subject matter.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

N/A

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: OCPL

Date: 2/4/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Good, very informative but there were repeats from the Dealing With Difficult Patrons workshop a few months ago.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Justin

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presenter did a great job communicating
the material

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Everything was covered

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: _____

Date: 2.7.19

Luster

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Useful for work and home

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: TUSTIN

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Engaging Speaker.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

more library specific.
more real patron examples.

EDMOND OTIS & ASSOCIATES NZ

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: JUSTIN LIBRARY

Date: 2-7-19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

VERY WELL ORGANIZED. DYNAMIC SPEAKER.
BEST PART - VERY PRACTICAL ADVICE.
Obviously an expert.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

1) Motivating staff AND TEAM WORK.
2) Solving conflict between employees.

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Justin

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

You always make it sound so easy and logical to deal with uncomfortable situations. I always come away with good phrases to deploy. One suggestion - I've been to a number of your presentations and heard the example of the homeless putting out their cigarettes each time.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Maybe mix it up with others?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: OCPL

Date: 2/6/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Fantastic! He used real life scenarios that
made the info more relatable & easier to
digest"

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Justin Library

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Material & Presenter very informative.
Wanted more factual why people do
things - how best to respond to that "type" of
behavior/person.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Actual real scenarios of difficult conversations,
how it was handled and how it could
of been handled better.

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Tustin / OC Public Library

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Great as always

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

I'd like the resilience talk.

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Tustin Library

Date: 2/7/2019

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Edmond Otis was informative, engaging, and humorous in just the right combination.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Team building for library staff.

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: OCPL - Tustin

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presenter is engaging & entertaining
Material is clear & easy to
understand.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Everything was presented well &
full of information. Future presentations
should stay the same.

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Tustin Library

Date: 2.7.2019

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Excellent!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Thank you!

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Justin

Date: Feb 7 2019

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Overall good. Need more time
with exercises.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Justin

Date: 2-7-19

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Excellent presented in a
maner that was easy to relate to.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How to use ~~it~~ this when
you are the patron.

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: OCP - TUSTIN

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Some information is from last year's workshop, but it was a great refresher. I like how Mr. Otis makes sure we understand the material before moving on to the next topic.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Humblebragging

EDMOND OTIS & ASSOCIATES NZ

www.edmondotis.co.nz www.aaci-now.org

Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Tustin Library

Date: 2-2-19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 7 = VERY VALUABLE) 1 2 3 4 **5** 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: OCPL - Tustin Branch

Date: 02/07/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I thought the presentation was
informative and helpful

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Tustin Library

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
- 4. Have you learned something you consider valuable?
(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

good time frame - not too long.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Justin Branch

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
- 4. Have you learned something you consider valuable?
(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Understand people

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: OC Public Libraries

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
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(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I thought the workshop was helpful, in that it discusses real-life library situations and gives us the tools to deal with them

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Justin

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
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(1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
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(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Mr. Otis made the workshop very enjoyable
while still getting all the information covered.
I would like to attend another one of
his workshops

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Homeless, Computer age

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: OCPL Tustin Library

Date: 2/2/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7 ↙
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 7
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(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Mr. Otis is a wonderful presenter, very well educated and able to keep me focused
Thank you!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Tustin Library (OCPL)

Date: 2-7-19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
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(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very engaging, thank you. Skills will be
useful

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: Edmond Otis

Location: Justin - OCPK

Date: Feb. 7, 2019

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner?
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4. Have you learned something you consider valuable?
(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Mr. OTIS held my attention consistently throughout.
His information was concise & clear - the exercises
were often eye opening & interesting
I will certainly attempt to practice the suggestions
& hints

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Seating w/ mentally disabled patrons +
Caregivers

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Tugstia

Date: ~~2/28~~ 2/6/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 **5** 6 7
- 2. What is your overall rating of the workshop?
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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Good habits

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

No professional (organization of personal)

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Dana Point Library

Date: 2-7-19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
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(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I am going to implement
the 5 communication skills.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Tustin Library

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I have been to one of these before and it was just as good. He is very clear and informative.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

It is good as is.

EDMOND OTIS & ASSOCIATES NZ

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: Justin Library

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

This workshop was inspiring as
Emilio Estevez speaks in
the Mighty Ducks movie.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How to build staff morale

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: Tustin

Date: 2-7-19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The role playing was valuable.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More specific focus on internal/employee
conversations would have been
helpful.

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: **Edmond Otis**

Location: _____

Date: _____

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very helpful

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Dealing w/ difficult patrons

**Workshop Evaluation:
Making Difficult Conversations Easier**

Presenter: Edmond Otis

Location: Justnw

Date: 2/7/19

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
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- 4. Have you learned something you consider valuable?
(1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

wonderful + practical tips for our every day jobs.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

