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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis Location:		_										
All completed forms will be reviewed by the host organization and sent on to the presenter.												
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:												
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 🕖						
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7						
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	m 1	anr 2	ner′ 3	?	5	67						
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3	4	5	6 £						
B: PLEASE WRITE CLEARLY AND CONCISELY.												
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND) I	ΛA.	TEF	RIA	L.							
		_										
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?	Ξ											
	_											

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis					
Location: Tristm, CA					
Date: 2 - 8 - 19					41
All completed forms will be reviewed by the host organization a presenter.	nd	ser	nt o	n to	the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	Ql	JES	TIC	ON:	
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 6 7
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	e m 1		ner′		5 6 7
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3	4	5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.					
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D I	MA'	TEF	RIA	L.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E				
			_		

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmon	d Otis	c Li	home								
Location: \[\(\sigma \) \] Date: \[\(\sigma / 7/ \)	19		orgry		-						
All completed forms presenter.	s will be reviewed	by the hos	t organizatio	n and	sen	ıt or	ı to	the)		
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:											
1. What is your ove (1 = POOR 7:		oresenter?		1	2	3	4	5	6 (7		
2. What is your ove (1 = POOR 7:		vorkshop?		1	2	3	4	5	6 7		
3. Was the materia (1 = NOT 7:	al presented in an o		understanda	able m 1	ann 2	ner? 3	, 4	5	6 (7		
4. Have you learne (1 = NO 7 =	ed something you o		aluable?	1	2	3	4	5	6 (7		
B: PLEASE WRITE	CLEARLY AND	CONCISE	LY.								
1. BRIEFLY EVAL	w w							L.			
He pri	Esented	the	inform	nat	10	/		h			
	0159,	117 00	man	9-6	1	7					
2. WHAT RELATE PRESENTATIONS		D BE ADD	DED TO FUT	URE							

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edm Location:	nond Otis		
Date: 2	6/19		-
All completed for presenter.	orms will be reviewed by the ho	ost organization an	d sent on to the
A: CIRCLE THE	E APPROPRIATE NUMBER E	BENEATH EACH O	QUESTION:
	overall rating of the presenter 7 = EXCELLENT)	?	1 2 3 4 5 6
(1 = POOR	overall rating of the workshop 7 = EXCELLENT)		1 2 3 4 (5) 6 7
 Was the mat (1 = NOT 	terial presented in an organized 7 = COMPLETELY)	d, understandable	manner? 1 2 3 4 5 6 7
4. Have you lea	arned something you consider 7 = VERY VALUABLE)		1 2 3 4 5 6 7
B: PLEASE WR	RITE CLEARLY AND CONCIS	ELY.	
1. BRIEFLY EN LENJON	VALUATE THE WORKSHOP I JED SYMILIAN TO	PRESENTER AND WWW. MR PYCHOU	er 1 Horgh s Mough
2. WHAT RELA PRESENTATIO	ATED TOPICS COULD BE ADINS? WORLY WE STA	DDED TO FUTURE	

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edm	nond Otis							
Location:O(CPL							
Date: 2/7	19							
All completed for presenter.	orms will be reviewed by	the host organization	n and	ser	nt o	n to	the	е
A: CIRCLE THI	E APPROPRIATE NUM	BER BENEATH EAC	сн QL	JES	TIC	ON:		
	overall rating of the pres 7 = EXCELLENT)	senter?	1	2	3	4	5	6 (7)
	overall rating of the wor 7 = EXCELLENT)	kshop?	1	2	3	4	5	6 (7
	terial presented in an org 7 = COMPLETELY)	anized, understanda	able m 1	anr 2	ner′ 3	?	5	6 1
	arned something you cor 7 = VERY VALUABLE		1	2	3	4	5	6
B: PLEASE WF	RITE CLEARLY AND CO	ONCISELY.						
1. BRIEFLY E\	ALUATE THE WORKS	HOP PRESENTER	AND I	MA.	TEF	RIA	L.	
2. WHAT RELA PRESENTATIO	ATED TOPICS COULD I	BE ADDED TO FUT	URE					

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Workshop Evaluation: Making Difficult Conversations Easier

Pres	enter: Edm	ond Otis											
Loca Date	111	lustin 19	Bran			OVA	M		-				
	ompleted fo enter.	orms will be	e reviewe	d by the	host o	organi	zation	and	ser	ıt o	n to) the	e
A: C	IRCLE THE	E APPROP	RIATE N	UMBE	R BEN	IEATH	I EACI	H QL	JES	TIC	ON:		
	/hat is your = POOR			presen	ter?			1	2	3	4	5	6 (7
	hat is your = POOR			worksh	юр?			1	2	3	4	5	6 (7
	as the mat				ized, u	ınders	tandab	ole m 1	anr 2	ner′	?	5	6 (7
	ave you lea = NO	arned some 7 = VERY			ler valı	uable1	?	1	2	3	4	5	6 (7
	LEASE WR						TER A	ND I	MA [.]	TEF	RIA	L.	
<u> </u>													
	HAT RELA SENTATIO		ICS COU	LD BE	ADDE	D TO	FUTU	RE					

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis						
Location: OCPL - TVSTIN						
Date: 2 7 19						
All completed forms will be reviewed by the host organization ar presenter.	nd	ser	ıt o	n to) th	e
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	Ql	JES	TIC	ON:	:	
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 						67
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	m 1	anr 2	ner' 3	?	5	6 7
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3	4	5	6 (7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI	ו כ	MΑ	TEI	RIA	L.	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURIPRESENTATIONS?	Ε					

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Workshop Evaluation: Making Difficult Conversations Easier

Pr	esenter: Edm	ond Otis	1.1										
Lc	cation:	sten	librar	4									
Da	ate: 2/7	119	= =)									
	l completed fo esenter.	orms will be	reviewed b	y the ho	st orga	nization	and	ser	it o	n to	the)	
A:	CIRCLE THE	E APPROPE	RIATE NUI	MBER B	ENEAT	H EACH	ı Ql	JES	TIC	ON:			
1.	What is your (1 = POOR	overall ratir	ig of the pr LENT)	esenter'	?		1	2	3	4	5 (6)	7
2.	What is your (1 = POOR			orkshop'	?		1	2	3	4	5	6	7
3.	Was the mat			organized	l, undei	rstandab	le m 1	anr 2	nerí	? 4	5	6	7
	Have you lea (1 = NO	arned somet 7 = VERY			valuable	e?	1	2	3	4 (5	6	7
B:	PLEASE WE	RITE CLEAF	RLY AND (CONCIS	ELY.								
1.	BRIEFLY EV	/ALUATE T	HE WORK	SHOP F	PRESE	NTER A	ND I	VΙΑ	TEI	RIA	L.		
_													
2	WHAT RELA	ATED TOPIC	es coult) RE AD	DED T	O FIITU	RF						
	RESENTATIO	_	30 00011	O DE AD	DLD I	01010							

Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis Location: 100 100 100 100 100 100 100 100 100 10	
Date: 2/)//9	
All completed forms will be reviewed by the host organize presenter.	ation and sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH	EACH QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 Was the material presented in an organized, underst (1 = NOT 7 = COMPLETELY) 	andable manner? 1 2 3 4 5 6 7
 Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 	1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENT	ER AND MATERIAL.
I think Dractice Mactice	Dractice reeds
D be emphasized The seen	to these presentations
acoust if the dist to	and the skills
action of the contraction of the	ex these Kills immediatele
2. WHAT RELATED TOPICS COULD BE ADDED TO	FUTURE
PRESENTATIONS?	

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Workshop Evaluation: Making Difficult Conversations Easier

Presen	iter: Edm	ond Otis										
Locatio	on: 14	otin Library		_								
Date: _	2/7//	19										
All com presen		orms will be reviewed by the host organization an	d	ser	nt o	n to	the	Э				
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:												
1. Wha	at is your POOR	overall rating of the presenter? 7 = EXCELLENT)	1	2	3	4	5	6				
		overall rating of the workshop? 7 = EXCELLENT)	1	2	3	4	5	6	É			
		erial presented in an organized, understandable 7 = COMPLETELY)	m 1	anr 2	ner′ 3	?	5	6	Ē			
4. Hav (1 = I		arned something you consider valuable? 7 = VERY VALUABLE)	1	2	3	4	5	6	T			
B: PLE	ASE WR	RITE CLEARLY AND CONCISELY.										
		VALUATE THE WORKSHOP PRESENTER AND the Knows his subject ma	_			RIA	L.					
		<i>x</i>										
-												
	AT RELA ENTATIO	ATED TOPICS COULD BE ADDED TO FUTURE	=									
1390									_			

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis
Location: OCPL
Date: 2/4/19
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Good, very informative but there
Were repeats from the Dealing With
Difficult Patrons Workshop a few
months ago.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE
PRESENTATIONS?

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Workshop Evaluation: Making Difficult Conversations Easier

Location:Tustin												
Date: 7/19												
All completed forms will be reviewed by the host organization ar presenter.	nd :	sen	t or	n to	the	е						
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:												
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7	3					
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 						6 (
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	m 1	anr 2	ier?	? 4	5	6 (9					
 4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 	1	2	3	4	5	6 (9					
B: PLEASE WRITE CLEARLY AND CONCISELY.												
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AN	ГЕБ	RIA	L.							
Presenter did a great job co	n	in	ru	1	ic	a+	in.					
the material							_					
												
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E											
Everything was covered							-					

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis Location: Date: Q, 7, R
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Uselgee for work and
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Workshop Evaluation: Making Difficult Conversations Easier

Pr	esenter: Edm	and Marine	_							
Lo	cation:	TUST	747							
Da	ate: <u>2/7</u>	119								
	completed fo	rms will be review	ed by the host or	ganization a	nd	ser	it o	n ta	the	9
A:	CIRCLE THE	E APPROPRIATE	NUMBER BENE	ATH EACH	Ql	JES	TIC	ON:		
1.		overall rating of the 7 = EXCELLENT			1	2	3	4	5	6
2.		overall rating of the 7 = EXCELLENT			1	2	3	4	5	6 7
3.		erial presented in 7 = COMPLETEI		derstandable	9 m 1	anr 2	ner′	?	5	6(7
		arned something y		able?	1	2	3	4	5	6(7
B:	PLEASE WR	RITE CLEARLY A	ND CONCISELY	•						
1.	BRIEFLY EV	ALUATE THE W	ORKSHOP PRE	SENTER AN	D !	MA.	TEF	RIA	L.	
,	En	saging s	peaker							
		,								15
_										
	RESENTATIO									
_	mo	e librar	n spean	hC.		1/				
_	MON	y real	palrort	ex a on	P	<u></u>	1	,		

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis							
Location: USTIN LIBRARY							
Date: 2-7-19							
All completed forms will be reviewed by the host organization and sent on to the presenter.							
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:							
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7						
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7						
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	e manner? 1 2 3 4 5 6 🐬						
 Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 	1 2 3 4 5 6						
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	ID MATERIAL.						
VERY WELL ORGANIZED. Dyna	mic speaker						
BEST PART-VERY practical advice.							
Obviously an expert.							
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	RE						
) Motivating staff AND TEA	m WORK.						
2) Solving conflict between							
employees.							

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis	
Location: IVShip	
Date: 2719	
7.2. Mg	
All completed forms will be reviewed by the host organization a presenter.	and sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	1 QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 🗇
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 🕏
 Was the material presented in an organized, understandab (1 = NOT 7 = COMPLETELY) 	le manner? 1 2 3 4 5 6 Ø
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	123456 🕏
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER A	ND MATERIAL.
You always make it sound so ean	1 andlogical
to deal with uncomfortable situation	
to a number of your presentations 2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE	and mard the example of
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTU	RETU homeless putting out
PRESENTATIONS?	pull agarettes each their
	Maybe Mix It up with others

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis
Location: OCPL
Date:
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Fantasic! He used real life scenarios that
made the info more relateable a easier to
_digest*
0
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis	
Location: Tustin Library	
Date: $\frac{2/7/19}{}$	
All completed forms will be reviewed by the host organization a presenter.	nd sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 🕖
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 67
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	e manner? 1 2 3 4 5 6 7
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D MATERIAL.
Material & Presenter very info	ormative.
Wanted more factual why	people do
things-how best to respond to the behavior person.	hat 'type" of
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	F
PRESENTATIONS?	_ ^ _
Actual real scenarios of difficu	ult conversations
how it was handled and how	w it could
of been handled beffer.	

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Workshop Evaluation: Making Difficult Conversations Easier

Pres	enter: Edm	ond Otis									
Loca	ation: Tust	in 10c Pc	bhe lib	ranes							
	2/9/										
	ompleted fo enter.	orms will be revi	ewed by the	host organiz	ation ar	nd	ser	nt o	n t o	the	е
A: C	IRCLE THE	E APPROPRIAT	TE NUMBER	R BENEATH	EACH	Ql	JES	TIC	ON:		
		overall rating of 7 = EXCELLE		ter?		1	2	3	4	5	6 7
(1	I = POOR	overall rating of 7 = EXCELLE	NT)	•		1	2	3	4	5	6 (7
3. V (1	/as the mat I = NOT	erial presented 7 = COMPLET	in an organi: 'ELY)	zed, understa	andable	m 1	anr 2	nerí	4	5	6 (7
		arned something 7 = VERY VAL		er valuable?		1	2	3	4	5	6 (7
B: P	LEASE WR	RITE CLEARLY	AND CONC	SISELY.							
1. B	RIEFLY EV	ALUATE THE	worksho	P PRESENT	ER ANI	וכ	MA [°]	TEF	RIA	L.	
Q)reat (as a lway	Js								
		ATED TOPICS (COULD BE	ADDED TO F	UTURI						
	SENTATIO d like	ns?	lionce	-blk.							

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis
Location: Tustin - Drory
Date: 2/7/2019
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Edmond Otis was informative, engragin
and humorous in just the right combination
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
Term building for library staff.

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis
Location: OCPL - 7 wstin
Date: 2/7/29
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Presenter is engageing & entertaining
Material is clear & easy to
understand.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
Everything was presented well &
full of information. Future presentations
should stay the same

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Workshop Evaluation: Making Difficult Conversations Easier

	ition:	Tusti	Lil	rar	ध								
Date	12	2.7	201	7	/								
	ompleted fo enter.	orms will	oe reviev	ved by t	he host	t organi	zation a	ınd	sen	t or	ı to	the	9
A: C	IRCLE THE	E APPRO	PRIATE	NUMB	ER BE	NEATH	I EACH	QU	JES	TIC)N:		
1. W (1	/hat is your = POOR	overall r 7 = EXC	ating of t	he preso T)	enter?			1	2	3	4	5	6/2
	/hat is your = POOR				shop?			1	2	3	4	5	67
3. W (1	/as the mat = NOT	erial pres 7 = COI	ented in	an orga	anized,	unders	tandable	e m 1	ann 2	er?	, 4	5	64
	ave you lea = NO				sider va	luable?	•	1	2	3	4	5	6 7
B: PI	LEASE WR	RITE CLE	ARLY A	ND CO	NCISE	LY.							
	RIEFLY EV		THE W	ORKSH	IOP PR	RESEN'	TER AN	ID N	/AN	ΓEF	≀IAI	L.	
	/HAT RELA SENTATIO		PICS CO	OULD B	E ADD	ED TO	FUTUR	RE					
			-										
	7	Tran	2	jan'i									

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis					
Location.		=			
Date: <u>Feb 7</u> 2019					
All completed forms will be reviewed by the host organization a presenter.	nd	sen	ıt or	to	the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QL	IES	TIC)N:	
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4 (<u>6</u> 67
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	567
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	9 m 1	anr 2	ier?	4	5 6 7
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3	4	5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.					
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D	MA ⁻	ГЕР	RIAIS	L.,
overall good. Need more with exellises.	2	T.	1	シャ	ne
with exellises.					
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E				

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis	
Location: TVS+12	
Date: 2-7-19	
All completed forms will be reviewed by the host organization presenter.	n and sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EAC	H QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 (7)
 Was the material presented in an organized, understanda (1 = NOT 7 = COMPLETELY) 	ble manner? 1 2 3 4 5 6 (7)
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1 2 3 4 5 6
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER	AND MATERIAL.
Excellent presented in	7
maner that was easy	to relate to
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURESENTATIONS? HOW to USE THIS YOU GIVE THE PATE	JRE when

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis	
Location: OCPL - TUSTIN	
Date:2/7//Q	
All completed forms will be reviewed by the host organization a presenter.	nd sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	e manner? 1 2 3 4 5 6 (7)
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1 2 3 4 5 6 (7)
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	ID MATERIAL.
Some information is from last year	s workshop, bu
it was a great refresher. I like ha	SU MI OTIS
makes sure we understand the mo	iterial before
moving on to the next topic	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	RE
Homelessness	
*	

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis						
Location: Tustin Library						
Date: 2 - 7 - 19						
All completed forms will be reviewed by the host organization a presenter.	nd	ser	nt o	n to	the	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QL	JES	TIC	ON:	:	
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	56	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 6)7
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	m 1	anr 2	ner′ 3	?	5 6	7
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3	4	5 6	7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D I	ΛA ⁻	ΓEF	RIA	L.	
						_
						_
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI PRESENTATIONS?	E					
						_

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis
Location: OCPL-Tustin Branch
Date: 02/07/19
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
e thought the presentation was
informative and frelpful
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE
PRESENTATIONS?

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis Location: Tustin Library						
Date: 2/7/[9						
All completed forms will be reviewed by the host organization a presenter.	nd	ser	nt o	n to	the	Э
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QL	JES	TIC	ON:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 <i>(</i> 7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 G
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	• m 1	anr 2	ner′ 3	?	5	6 (9
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3	4	5	69
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D١	VA.	TEI	RIA	L.	
good true frame - not too lo	\sim	3	3			
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E					

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edm	ond Otis							
Location: <u>Ti</u>	istin branch			_				
Date: 2/1/1	.9							
All completed fo presenter.	orms will be reviewed by	y the host organiz	ation and	ser	ıt oı	n to	the	9
A: CIRCLE THE	E APPROPRIATE NUM	IBER BENEATH	EACH QL	JES	TIC	ON:		
	overall rating of the pre 7 = EXCELLENT)	esenter?	1	2	3	4	5	6(7)
	overall rating of the wo 7 = EXCELLENT)	rkshop?	1	2	3	4	5	6(7
	erial presented in an or 7 = COMPLETELY)	ganized, understa	andable m 1	anr 2	ner?	? 4	5	67
	arned something you co 7 = VERY VALUABLE		1	2	3	4	5	6 (7
B: PLEASE WR	RITE CLEARLY AND C	ONCISELY.						
1. BRIEFLY EV	ALUATE THE WORK	SHOP PRESENT	ER AND I	MA ⁻	TEF	RIA	L.	
Underst	and people							
2. WHAT RELA PRESENTATIO	ATED TOPICS COULD NS?	BE ADDED TO F	UTURE					

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis	
Location: OCPublic Warren	
Date: 2/7/19	
All completed forms will be reviewed by the host organization and presenter.	sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH Q	JESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1	2 3 4 5 6 7
2. What is your overall rating of the workshop?(1 = POOR 7 = EXCELLENT)	2 3 4 5 6 (7)
 Was the material presented in an organized, understandable n (1 = NOT 7 = COMPLETELY) 	nanner? 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1	2 3 4 5 6
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	MATERIAL.
Ithrought the workshop was helpful	4 Heat
it discusses real-life library	Situations
and gives us the tools to deal	with Then
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?	

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis	
Location: Justin	
Date: 2/7//9	
All completed forms will be reviewed by the host organization presenter.	and sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EAC	H QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 Was the material presented in an organized, understanda (1 = NOT 7 = COMPLETELY) 	ble manner? 1 2 3 4 5 6 @
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER A	
Mr. Otis made the work shop very	enjoyable
While still getting all the information	n world.
Mr. Otis made. The workshop very while still getting all the information I would like to attend another his workshops	onest
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUPRESENTATIONS?	JRE
Homeless, computer age	

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis
Location: OCPL Tystin Library
Date: $\frac{2}{1}$
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 6 6
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Mr. Otis is a wonderful presenter yerr
Well educated and able to Keep me focuse
Thomas '
- VIMMA JOU.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis
Location: Tustin Library (OCPL)
Date: 3 2-7-19
108 - 927 - 114 10 - 0
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Very enopoging, thank you skills will be
useful
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: **Edmond Otis**

Location: (US+In - OCPL	
Date: <u>feb. 7</u> , <u>2019</u>	
All completed forms will be reviewed by the host organization a presenter.	and sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	I QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 🕟
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 🗇
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	le manner? 1 2 3 4 5 6 🕏
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	ND MATERIAL.
Mr. DIIs held my attention consist Wis information was concise aclea	r-the exercises
Were often eye opening & interesting I will containly attempt to	practice the suggestion
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	RE I him
Sealing w/ muntally dischled pati	ons —
7	

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis
Location: Tuztin
Date: 2(6/19
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 (5) 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
Bo processional Copposito of
po, soual-

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter/Edmond Otis						
Location: Dana Point Worary						
Date: 2-7-19						
All completed forms will be reviewed by the host organization and sent on to the presenter.						
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6(7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 					5	6
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3	4	5	67
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	ΙAΊ	ΓER	(AIS	Ļ	
I am going to implemen	J	_				
the 5 communication Skil		2 .				
N						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E					

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis							
Location: Tustin Library		_					
Date: 8/7/19							
All completed forms will be reviewed by the host organization presenter.	on and	sen	it o	n to	th:	е	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EA	CH QL	JES	TIC	ON:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	D
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	0
 Was the material presented in an organized, understand (1 = NOT 7 = COMPLETELY) 	able m 1	anr 2	ner' 3	?	5	6	0
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3	4	5	6	0
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER	AND I	MA ⁻	TEI	RIA	L.		
I have been to one of these before	ea	nd	<u>, 1</u>	+	w	عر	
just as good. He is very clear and	info	ഹാ	di	1e			÷
2. WHAT RELATED TOPICS COULD BE ADDED TO FUP PRESENTATIONS? It is good as is.	ΓURE						— ·

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis
Location: Tustin Library
Date: 2/7/19
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT 7 = COMPLETELY) 1 2 3 4 5 6 Z
4. Have you learned something you consider valuable? (1 = NO 7 = VERY VALUABLE) 1 2 3 4 5 6
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
This harbston was institute as
This hatchip was insigning as Emilio Esterez Speach in
the Mighty Ducies movie
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
Hon to build staff magle

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis					
Location: Tustin					
Date: 2-7-19					
All completed forms will be reviewed by the host organization a presenter.	and s	sent	on to	the	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES1	ION:	:	
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2 ;	3 4	567	
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3 4	5 6 7	
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 				567	
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3 4	5 6 7	
B: PLEASE WRITE CLEARLY AND CONCISELY.					
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	ID N	IAT	ERIA	L.	
The role playing was valuable.					
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E	ΛΛ. A	٨١	0 000 100	
conversations would have	In	ev	7	e de la constante de la consta	ye_
- Millings				-	

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond Otis						
Location:		_				
Date:						
All completed forms will be reviewed by the host organization a presenter.	ınd	ser	nt o	n to	the	9
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QL	JES	TIC	ON:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 Was the material presented in an organized, understandable (1 = NOT 7 = COMPLETELY) 	e m 1	anr 2	ner′ 3	?	5	6 (7
4. Have you learned something you consider valuable?(1 = NO 7 = VERY VALUABLE)	1	2	3	4	5 (9 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	ID I	MA.	TE	RIA	L.	
Vory helpful						
() (1.5)						
CAT						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	RE					
Pealing w difficult partions						

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Workshop Evaluation: Making Difficult Conversations Easier

Presenter: Edmond O	tis							
Location:	IN							
Date: 2/7/19		×						
All completed forms wi presenter.	II be reviewed by th	e host organization a	and	sen	it on	ı to	the	:
A: CIRCLE THE APP	ROPRIATE NUMBE	R BENEATH EACH	Ql	JES	TIO	N:		
1. What is your overal (1 = POOR 7 = E	l rating of the prese XCELLENT)	nter?	1	2	3	4	5	67
2. What is your overal (1 = POOR 7 = E		hop?	1	2	3	4	5	6 7
3. Was the material pr (1 = NOT 7 = C	esented in an orgar OMPLETELY)	nized, understandabl	e m 1	anr 2	er? 3	4	5	6 7
4. Have you learned s (1 = NO 7 = VI	omething you consi ERY VALUABLE)	der valuable?	1	2	3	4	5	6 7
B: PLEASE WRITE C	LEARLY AND CON	CISELY.						
1. BRIEFLY EVALUA	TE THE WORKSH	OP PRESENTER AN	ND I	WA1	ΓER	IAI	_ ,	
wonderful -	+ practical-	tips for ou	<u>r</u>	e	<u>ve</u>	ny		dae
JO05.								
=======================================								
2. WHAT RELATED 1 PRESENTATIONS?	OPICS COULD BE	ADDED TO FUTUR	RE					
							_	