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Presenter: Eamona Otis							
Location: MV Clovaey		_					
Date: 3/14/25							
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	n to	the)	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	IES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	Ć
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	e m	anr 2	er?	4	5	6	7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6(7
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	ΓEF	RIA	L.		
He had good ideas I will is	M	e C	er	M	21	H	_
going forward.							
0 0							
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	Æ						
	_						_
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Workshop Evaluation: Dealing With Difficult People: Making Libraries Safer & Better Places To Be

Presenter: Edmond Otis

Location: MISSION VIETO LIBRARY
Date: 3/14/15
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
like that his approach is to be simple
and direct. Don't overthink situations
and direct. Don't overthink situations just be consistent & deal withe problem as it occurs.
and direct. Don't overthink situations Just be consistent & deal withe problem
and direct. Don't overthink situations Just be consistent & deal withe problem as it occurs. 2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE
and direct. Don't overthink situations Just be consistent & deal withe problem as it occurs. 2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
and direct. Don't overthink situations Just be consistent & deal withe problem as it occurs. 2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS? Time to meet wil your department
and direct. Don't overthink situations Just be consistent & deal withe problem as it occurs. 2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS? Time to meet wil your department & de-brief & put into practice what

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Workshop Evaluation: Dealing With Difficult People: Making Libraries Safer & Better Places To Be

Presenter: Edmond Otis	
Location: Mission Viero Cibrar	<u>Y</u>
Date: 3 14 2025	
All completed forms will be reviewed by the host organization ar presenter.	nd sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	manner? 1 2 3 4 5 6 7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI	MATERIAL.
I appreciate how Edmon	d explains
human behavior, which can	3eem
overwhelming at times, and how	to deal with it.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI PRESENTATIONS?	Ē
Any Dublications from Ed	rend or
orgade he recommends to -	Further
bearn about dealing with	human swould
be great.	
2	

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Presenter: Edmond Otis	~
Location: MC SSCOR CSCS	5
Date: 3(19)	
All completed forms will be reviewed by the host organization a presenter.	nd sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e manner? 1 2 3 4 5 6 7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D MATERIAL.
Clear and con	eg 050
Well organos &	10 Seute
Mey avery	The fall of
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E

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Presenter: Edmond Otis							
Location: MISSION VIESO Library		_					
Date: 3/14/25							
All completed forms will be reviewed by the host organization a presenter.	nd	sen	t or	ı to	the)	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	9 m 1	ann 2	er? 3	4	5	6	7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6	7
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	ΛA	ER	IAI	L.		
GOOD INFO FOR the WORK PLACE	e	1	1	16	OV	Me	Bive
and hapful							<u></u>
							-
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	RE						-
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Presenter: Edmond Otis						
Location: mission view library		_				
Date: <u>mission viesa library</u>						
All completed forms will be reviewed by the host organization a presenter.	ınd	sen	t oı	ı to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e m. 1	anr 2	er?	4	5	6 (7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 (7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	ID N	ΙAΊ	ΓEF	RIA	L.	
The workshop and presenter was very	in	fo	rr	26	ti	ve
The workshop and presenter was very and helpful!						
·						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	RE					
No further tet comment Thanks!						

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Presenter: Edmond Otis						
Location: Mission Vigo Library		_				
Date: 3 14 2025						
All completed forms will be reviewed by the host organization an presenter.	nd s	sen	t or	ı to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	IES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	ma 1	ann 2	er?	, 4	5	6
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6 Ü
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN					L.	
Great information. I hope we can	ب	U	se	J		
Great information. I hope we can his materials effectively.						
U -						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E					

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Presenter: Edmond Otis Location: MISSION VIETO Library Date: 3/14/25						
All completed forms will be reviewed by the host organization arpresenter.	nd :	sen	t or	ı to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6(7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	m: 1	ann 2	er? 3	4	5	6(7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6(7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	IA1	ER	RIAI		
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E					
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Presenter: Edmond Otis			ſ			
Location: Mission View LiBearry / Council Car	nt	Ж				
Date: 3/14/25			/			
All completed forms will be reviewed by the host organization ar presenter.	nd s	sen	t or	n to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 🕜
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1			4	5	60
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	607
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	D N	ΙΑΊ	EF	RIA	L.	
Great helpful material & presenter	,					
Body language into the was very						
informative.						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI PRESENTATIONS?	E					

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Presenter: Edmond Otis						
Location: 115510N VIED LIBRARY Date: 3-14-25		_				
Date: 3-14-25						
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	n to	the	€
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6) 7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	e ma 1	ann 2	er?	4	5	6 7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6)7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/A1	ΓEF	RIA	L.	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	ĽΕ					

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Presenter: Edmond Otis						
Location: MUSS 101 VIE 10 Lb	10	y	7			
Date: 3/14/2		/				
717/00						
All completed forms will be reviewed by the host organization as	nd :	sen	t or	ı to	the)
presenter.						
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
What is your overall rating of the presenter?						1
(1 = POOR 7 = EXCELLENT)	1	2	3	4	5	6(7
What is your overall rating of the workshop?(1 = POOR 7 = EXCELLENT)	1	2	2	A	_	6 7
(I = FOOR I = EXCELLENT)	'	_	J	4	J	
3. Was the material presented in an organized, understandable	m	ann	er?)		1-
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	1	2	3	4	5	6 7
Have you learned something you consider valuable?						
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)	1	2	3	4	5	6 7
•						
B: PLEASE WRITE CLEARLY AND CONCISELY.						
B. PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	EF	RIAI	L.	
I bearned The side stan	M					
T + - 1 1			1	1		
that I never knew &	24	27	2	YE)	
		0				
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E					
FRESENTATIONS:						
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Presenter: Edmond Otis
Location: Mission Vigio Library
Location: Mission Viojo Library Date: 3/14/2025
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
I liked the specific suggestions and
recommendations how to deal with difficult
portrons. The humor and jokes made the training more interesting and go by quickly,
more interesting and go by quickly,
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Presenter: Edmond Otis						
Location: Mission Viejo Library		_				
Date: 3/14/25						
All completed forms will be reviewed by the host organization an presenter.	d s	sen	t or	ı to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH (วบ	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)
 Was the material presented in an organized, understandable 1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY 	ma 1	ann 2	er? 3	4	5	6 7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6 (7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	N	IA1	ER	RIAI		
Edward is an engaging prese	1	te	5	,	T	he
naterial is relevant and helpful. T	7	re	. [01	'ec	ak
out groups are good for learning the suggestions	h	0	w	+	2	<u>U 5</u> (
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE	=					
PRESENTATIONS?						
,						

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Presenter: Edmond Otis
Presenter: Edmond Otis Location: City of Mission Viejo Library & Conference Room
Date: 3/14/2025
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Edmond was charming and kept the workshop
engaging andhwas very good at explaining
the ideas of his various methods.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS? I have no idea.
·

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Presenter: Edmond Otis							
Date: 03/14/2025							
All completed forms will be reviewed by the host organization ar presenter.	nd s	sen	t oı	n to t	he		
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4 (<u></u>	6	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4 (<u>5</u>)6	ô	7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1	ann 2	er?	4	5 (6	7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5 (6	7
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	D N	IA۱	ΓEF	RIAL			
Some of exercises were repetiti	Vi	0_					_
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURIPRESENTATIONS? The Communiction and feed from employees how a folicy		ממ	s or	K.	0	u`	Į
<i>j</i> /-							

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Presenter: Edmond Otis						
Location: MISSION VIETO LIGARY		_				
Location: MISSION VIETO Library Date: 3-14-25						
All completed forms will be reviewed by the host organization a presenter.	ind s	sen	t or	to the)	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4(5	² 6	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4 (5	6	7
3. Was the material presented in an organized, understandabl (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e ma 1	ann 2	er? 3	4)5	6	-
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4 🕏	6	7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN "I don't cave " Should say that !	ID N でで		ER	IAL.		
						_
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUE PRESENTATIONS?	RE					

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Workshop Evaluation: Dealing With Difficult People: Making Libraries Safer & Better Places To Be

Presenter: **Edmond Otis**

Location: Wissian Vicio Library						
Date: 3/14/25	_					
<u> </u>						
All completed forms will be reviewed by the host organization an presenter.	ıd s	sen	t or	to	the	;
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH (JU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1	ann 2	er? 3	4	5	6 (7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND) N	IAI	ER	lAl	L.	
I loved the nepetition of adu	نو	ع	_			
twonghout - it made the int	7		2	•	مه	24
to alosonb.						_
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?	Ξ					
Advice for interacting with .	t	16	_			
neutally ill would be						
neutally ill would be appreciated.						
9						

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Workshop Evaluation: Dealing With Difficult People: Making Libraries Safer & Better Places To Be

Presenter: Edmond Otis

Date: 3 14 25

All completed forms will be reviewed by the host organization an presenter.	d sent on to the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH O	QUESTION:
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	manner? 1 2 3 4 5 6 7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	MATERIAL.
GOOD FOR OPENING DIALOGUE A	Bout Difficult
SITUATIONS + APPRESSING POTENT	IAL POLICY
INCONSISTENCIES	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?	Ē
TIS CUSSING WY PROPIE MAY	REPORT THE
WAY THEN TO TO DIFFICULT CON	feo a TRAIDNAL
STTUDTIONS (LIKE WHY WOMEN)	EACIDE MINORITIES
ETC. MIGHT NOT BE ABLE TO RE	ACT CONFIDENTLY
TO THE SOME SITUATION)	

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Presenter: Edmond Otis						
Location: MISSION VIUO		_				
Date: 3 4 25						
All completed forms will be reviewed by the host organization arpresenter.	nd s	sen	t or	ı to	the	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
What is your overall rating of the presenter?			_			. 6
(1 = POOR 7 = EXCELLENT)	1	2	3	4	5	6 (7
2. What is your overall rating of the workshop?					1	$\overline{}$
(1 = POOR 7 = EXCELLENT)	1	2	3	4	5 (6)7
3. Was the material presented in an organized, understandable						0
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	1	2	3	4	5	6)7
4. Have you learned something you consider valuable?						
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)	1	2	3	4	5	6)7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AI	(ER	RIA!	L.	
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AND SOUTH TO WANTER OF I	J2 4	1	14	5	1	
LIGHT MET INCOMPANO.						
j .						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR	=					
PRESENTATIONS?	_					
Manual & DIMPLANDO DIMPONE	11	116	16			
And de	V	0				
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Presenter: Edmond Otis							
Location: Mission Vicio Library							
Date: 3/14/25							
All completed forms will be reviewed by the host organization arpresenter.	nd :	sen	t or	n to	the	;	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	(5)	6	7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	m: 1	ann 2	er?	Đ	5	6	7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6	đ
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	ΙΑΊ	ER	RIA	L.		
Not enough time for breakout activitis, lack with papers / slides	of	-	cl	ari	ty		_
with papers / slides						_	_
							_
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E						
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Missi						
Location: Mission Vieso Library		_				
Date:						
						
All completed forms will be reviewed by the host organization ar	nd s	sen	t or	ı to	the	;
presenter.						
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
What is your overall rating of the presenter?						
(1 = POOR 7 = EXCELLENT)	1	2	3	4	5	6 (7
2. What is your overall rating of the workshop?						,
(1 = POOR 7 = EXCELLENT)	1	2	3	4	5	6 (7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	200	200	or?	ı		
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	1	2	3	4	5	6 (7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6 (7
,						
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI) N	1A1	FER	lAI	L.	
The Presenter was very helpful explaining	1	Le	_			
material and was very engaging. The ma	ita	2-10	۱/			
			•			
Was very hellful and insign+ful.				_		
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI PRESENTATIONS?	E					
	2.					
How to deal with people with distingties +	he	20	90	1	<u>β</u>	
No.	4					
Control.						

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Presenter: Edmond Otis						
Location: Mission Vicio Library						
Date: 3 14 2025						
All completed forms will be reviewed by the host organization and	se	nt c	n to	th	е	
presenter.						
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH Q	UE	STI	ON	:		
1. What is your overall rating of the presenter?						\sim
(1 = POOR 7 = EXCELLENT) 1	2	2 3	4	5	6	5(7)
2. What is your overall rating of the workshop?						
(1 = POOR 7 = EXCELLENT) 1	2	2 3	4	5	6	5(7)
3. Was the material presented in an organized, understandable n	nan	ner	?			
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	1 2	2 3	4	5	6	3 (7)
4. Have you learned something you consider valuable?						
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)	2	2 3	4	5	6	5 (7)
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	MΑ	TE	RIA	L.		
The workers was interacted	H	4			y	1: sed
	1	_	7			
the partie pation seattered						eg Rout.
Great opportunde to work with	a	E	Le	_	C	topt, employees
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?						
Tool policies in lebracies	1					
The state of the s						
					_	

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Presenter: Edmond Otis
Location: Missian Viaso Library
Date: 3/14/25
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Communication 2 step workshop not
effective, just awkward point was made
understood in presentation itself
2 W//AT DEL ATED TODIOS AGUED DE ADDED TO EUTUDE
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
What to do if these don't help

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Workshop Evaluation: Dealing With Difficult People: Making Libraries Safer & Better Places To Be

Presenter: Edmond Otis

Location: Mission Viejo Library Date: 3:30		-				
Date						
All completed forms will be reviewed by the host organization as presenter.	nd s	sen	t or	to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 (6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1	ann 2	er? 3	4	5	6 (7)
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	ΙΑΊ	ER	IAI		
It was fine, but it wish we had r	wo	re		Pr	ne	tie
# more about diBescolation						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	_					
What to do it others/comorkers shrwing good customer service	ar	٤	po	1	_	
showing good costoner service						
	_			_		

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Presenter: Edmond Otis						
Location: MEZSEN Vire 10 Library						
Date: 3/14/25						
All completed forms will be reviewed by the host organization are presenter.	nd s	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6/7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1				5	6 7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI	D N	/AI	ΓEF	RIA	L.	
Irondite. The been through this +	ra	ch and	in)	91	(ha
Dr war moneyers			4			
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI PRESENTATIONS?	E	,				
Performance Pevilar Supervisor	R	/5	10	pe	7	rec
- Chynapics						
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Presenter: Edmond Otis									
Location: Mission View Library									
Date: 3/14/25									
All completed forms will be reviewed by the host organization and sent on to the presenter.									
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:									
4. What is visually patient of the presenting									
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7)			
2. What is your overall rating of the workshop?						Δ			
(1 = POOR 7 = EXCELLENT)	1	2	3	4	5	6 🐬			
3. Was the material presented in an organized, understandable	ma	ann	er?						
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	1	2	3	4	5	6 (7)			
4. Have you learned something you consider valuable?									
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)	1	2	3	4	5	6 (7)			
,									
B: PLEASE WRITE CLEARLY AND CONCISELY.									
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER ANI	D N	1A1	ER	IAI					
Edmond Otos is very Knowledge	. ,	g	0	A	1				
Variable		_							
knows now to engage by a large	C	COL	NO	6					
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURI	F								
PRESENTATIONS?	_								
Wous for Staff to build confidence		3	1	~ 17 N	١				
	(1	<u> </u>	CLA	-	and the			
to deal we difficult patrons or set	UA	tiu	1)	,	11	Steam			
of looking it up to a Supervisor	1	M	a/\l	nc	0,5				
		* 21	24.8. F	0					

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Presenter: Edmond Otis	
Location: Mission View Library	
Date: 3 13 25	
All completed forms will be reviewed by the host organization and sent on to the presenter.	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:	
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7	
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7	
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7	
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7	
B: PLEASE WRITE CLEARLY AND CONCISELY.	
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.	
The GPS method was a new concept to	
me that I really connected with	
Edmond's huma made the day enjoyate	e
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?	

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Presenter: Edmond Otis					
Location: Mission View L brary		_			
Date: $3/14/25$					
All completed forms will be reviewed by the host organization at presenter.	nd s	seni	t on	to	the
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES [°]	ΤΙΟ	N:	
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 6 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5 6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	ma 1	ann 2	er? 3	4 (5 6 7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.					
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	IAT	ER	IAL	
The merenter was very nersonable	4	h	w		very
good insights on how to syeak	40)	()a	X	rons
+ specific situational advice.			K1		
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E				
		_			

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Workshop Evaluation: Dealing With Difficult People: Making Libraries Safer & Better Places To Be

Presenter: **Edmond Otis**

Location: MISSION Viejo
Date: 3/14/25
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Great info + just enough (not overwhelming) to be able to put into practice. Personable
& professional, appreciated how Edmond listened
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
Difference between Difficult people
Vs. people w/ disticulties - how to tell them apart, approaches, etc.

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Presenter: Edmond Otis						
Location: Mission Vie o Library		_				
Date: 3/14/24						
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	n to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6/7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e m 1	ann 2	er?	4	5	6 7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6 (7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	ſΑħ	ſEF	RIA	L.	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E					

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Presenter: Edmond Otis						
Location: MISSION VIELD						
Date: 3114125						
All completed forms will be reviewed by the host organization ar presenter.	nd ser	nt or	ı to	the)	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QUES	STIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1 2	3	4	5	6 🕜	
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1 2	3	4	5	6 7	
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 		ner?	4	5	6 7	
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1 2	3	4	5	6 7	
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND	D MA	TER	lAl	L.		
Great presenter (useful material.	Sov	Mt	0	f		
our most difficult patrons have	iss	SNE	S	+	net	
are not casely addressed by these ter	chni	gu	99	١.	such as	
those with no computerskills who need	4 6	-el	p	W	outh someth	ing
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?	Ε		Ċ	~	plax	

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Presenter: Edmond Otis						
Location: Missim Viejo Library						
Date: 3/14/25						
All completed forms will be reviewed by the host organization a presenter.	ınd :	sen	t or	ı to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC)N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6(7
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e ma 1	ann 2	er?	4	5	6(7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6(7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	ID N	/AI	ΓEF	NAIS	L.	
Great control of the group and the	2	m	a t	EV	Ja	1
presentation						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	Œ					

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Date: 214/25
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Edmond gave Clear and Valuation
that was relevant to the library. The
interactive parts were very helpfuland I learned a lot about houto deal with structures.
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Presenter: Edmond Otis Location:	and:	sen	ort or	r to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6
3. Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)	e m 1	ann 2	er?	4	5	6 (7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5	6)7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	ID N	/AN	ΓEF	RIA	L. —	
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	RE					

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Presenter: Edmond Otis Location: MISSION VIETO						
Date: 3/14/25		_				
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	ı to	the)
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	e ma	ann 2	er?	, 4	5	6 (7
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN			ΓEF	RIA!	L.	
GREAT JOB! VERY RECATABL	16	_				
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	ĽΕ					

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Presenter: Edmond Otis Location: 15510h Vieto Librory Date: 3/14/2025						
All completed forms will be reviewed by the host organization ar presenter.	nd s	sen	t or	ı to	the	•
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 € 7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6 (7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	ma 1	ann 2	er? 3	4	5	6
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	6
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND VERY USEFUL INFORMATION	D N	1AT	ER	ŧΙΑΙ	L.	5
Presenter very and speaker with information	ai	7d	1	1/6	Al	Ty
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E					

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Presenter: Edmond Otis						
Location: 10 V Pivic Center						
Date: 3/14/25						
All completed forms will be reviewed by the host organization a presenter.	nd :	sen	t or	ı to	the	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:		
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	56	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4 (5 6	7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	ma 1	ann 2	er? 3	4	56	7
 Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 	1	2	3	4	5 6	7
B: PLEASE WRITE CLEARLY AND CONCISELY.						
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	/AT	ΓER	RIAI	L.	
Presentation was very good-relatable to	クじ	Υ	w	OV	K.	_
Much repetition.						
,						
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E					
			_			_
,						_

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Workshop Evaluation: Dealing With Difficult People: Making Libraries Safer & Better Places To Be

Presenter: **Edmond Otis**

Location: Mission Viero Library
3/1/-
Date: 3/14/25
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
Very understandable and comfortable environment
to wok questions. I really appreciated
Desag able to we real examples from our day to day
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
While I liked practicing with each other -
I think we can be timed or so it can
be difficult to think of things to say - maybe
a video showing interactions would be helpful
as well-

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Presenter: Edmond Otis							
Location: MV LIV WY		_					
Date: 3 14 25							
All completed forms will be reviewed by the host organization a presenter.	nd s	sen	t or	i to	the	÷	
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH	QU	ES	TIC	N:			
 What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	5	6	7
 What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 	1	2	3	4	6	6	7
 Was the material presented in an organized, understandable (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 	ma 1	ann 2	er? 3	4	5	6	
 Have you learned something you consider valuable? 1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE 	1	2	3	4	5	<u>(6)</u>	
B: PLEASE WRITE CLEARLY AND CONCISELY.							
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AN	D N	TAI	ER	l A l	L.		
We received some good fer	J	W	40	a U	e	8_	
to use when dealing with of	o l	f	10	0	(+	 ا	
people lot work & in (ile)		Ju	1.00				
							_
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTUR PRESENTATIONS?	E						

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Presenter: Edmond Otis
Location: MISSION VI &O, CA
Date: 3-(4-2025
All completed forms will be reviewed by the host organization and sent on to the presenter.
A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:
1. What is your overall rating of the presenter? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop? (1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner? (1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable? (1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7
B: PLEASE WRITE CLEARLY AND CONCISELY.
1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.
He was excellent: thoughtful.
Carcise + werk funny
Well researched good practial ideas presented
2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?